

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TGContact	Pacific Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
98	9/1/99	9:00	480	TG CLEC Manager	Pacific Training - St. Louis	TG Resource	Pacific Resource	Pacific Resource	DataGate Training for C							
				Pacific 45 Account Manger	Weekly Status Call	TG CLEC Manager	Pacific Account Manger	TG Resource, TG Project Manager, TG Resource	Training Issue Resolution, OSS Access, Timing		Submit OSS User ID requests and additional training applications	TG CLEC Manager	09/02/99	Complete		PacificCall199 90901.doc
99	9/1/99	13:00														
100	9/1/99	16:51		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	TG Project Manager	OSS User ID request forms	TG CLEC Manager reported he could not find these forms on the SBC web site.	Tell TG CLEC Manager exactly where to find them, or E-mail.	Pacific Account Manger	36405	Complete		
	9/1/99	19:14		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		OSS User ID request forms	Pacific Account Manager shared the URL of the document.	Attempt document access.	TG CLEC Manager	ASAP	Failed	https://clec.sbc.com/iscall/useridpb/index.cfm	
102	9/1/99	20:24		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		CLEC Profile	Pacific Account Manager reported that the TG needs an 800 number for call referrals.	Clarify need.	TG CLEC Manager	ASAP	Complete		
103	9/2/99	11:49		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	TG Project Manager	CLEC Profile	TG CLEC Manager asked Pacific Account Manager if a single 800 phone number would suffice, or if we need one for each of four CLECs.	Clarify need.	Pacific Account Manger	ASAP	Complete		
				TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		OSS User ID request forms	TG CLEC Manager reported failure of the URL provided by Pacific Account Manager (included cut and paste of message received).	Troubleshoot or send User ID request form via E-mail.	Pacific Account Manger	ASAP	Complete		
104	9/2/99	11:55														
105	9/2/99	12:38		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		CLEC Profile	Pacific Account Manager reported that a single 800 referral number is OK.	Get 800 phone number at TG or CLEC customer referrals.	TG Resource	36423	9/13/99	Complete	
106	9/2/99	15:08		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		OSS User ID request forms	Pacific Account Manager attached actual document to E-mail.	Fill out and submit OSS User ID request forms.	TG CLEC Manager	ASAP	Four UID requests submitted 9/8/99.		

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107	9/2/99	16:12		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		OSS User ID request forms	TG CLEC Manager thanked Pacific Account Manager for sending User ID request form, and for clarifying we need only one 800 number. TG CLEC Manager also asked what language(s) Verigate and LEX are written in (may impact usability of the TG test tool).	Determine what language VeriGate and LEX are written in.	Pacific Account Manger	ASAP	Complete		
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108	9/2/99	17:18		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		Verigate and LEX programming language	Pacific Account Manager reported that Verigate and LEX are written in PowerBuilder. She also mentioned that the Pacific OSS Customer Support person may be available for a Wednesday call. Pacific Legal Resource will be working on the contract.						
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109	9/2/99	19:56		Pacific Legal Resource	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Legal Resource	TG Resource, TG Project Manager, Pacific Resource	Proposed Interconnection Agreement for Napa (part 1)	See attachments.					00 GenTermsConds.doc 01 Definitions.doc 02 Acronyms.doc 03 AltDisputeRes.doc 04 DirListReqs.doc 05 LocalSvcsResale.doc 06 SpecsSvcDescImpl SchedUNE.doc 07 ROWConduitsPole Attach.doc 08 Pricing.doc 09 OSSAgreement.doc	
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110	9/2/99	19:57		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Jeff Keefer, TG Project Manager, Ed Koltow-Wininger (PB)	Proposed Interconnection Agreement for Napa (part 2)	See attachments.						10 Collocation.doc 11 CustUsageData.doc 12 Maintenance.doc 13 Connectivity.doc 14 ProvCustUsage.doc 15 LNPandNumAssign.doc 16 Security.doc 17 SvcPerfMeasAndLi qDamages.doc 18 Interconnection.doc
111	9/2/99	20:00		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		Out of office	Pacific Account Manager informed TG CLEC Manager she would be out of the office Friday 9/3, but Raymond Hebert would be covering.						
112	9/2/99	9:49		TG Resource	E-mail to Pacific Account Manger	TG Resource	Pacific Account Manger	TG CLEC Manager, TG Project Manager, Cherie Willard, TG Resource	Notes from 9/1 status call							PacificCall199 90901.doc

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113	9/3/99	16:25		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	Raymond Hebert, TG Project Manager, TG Resource	Datagate class feedback	TG CLEC Manager provided TG Resource' feedback from the St. Louis class this week. TG CLEC Manager also asked if Pacific Account Manager and Raymond can meet with TG CLEC Manager and John next Wednesday PM or Thursday. TG CLEC Manager also thanked raymo						
114	9/3/99	18:58		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Project Manager, TG Resource	Meeting 9/8 PM	Raumond reserved a room from 12:30PM onward, and suggested 9/7 call to arrange agenda.						
115	9/7/99	9:34		TG CLEC Manager	E-mail to Raymond Hebert	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Project Manager	Meeting 9/8 PM							
116	9/7/99	12:27		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Project Manager	Proposed 10AM PDT (1PM EDT) call							
117	9/7/99	12:54		TG CLEC Manager	E-mail to Raymond Hebert	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Project Manager	Accepted 10AM PDT (1PM EDT) call							
118	9/7/99	13:00		Raymond Hebert	Weekly status call	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Project Manager	Proposed agenda for TG CLEC Manager's meeting at Pacific 9/8 PM.	Topics will include: Connectivity, Interconnection Agreements and cover letter, User ID status, Training, Checklist, Documentation, GUI data access, Timing.						

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119	9/7/99	15:37		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	Pacific Account Manger, TG Project Manager, Gabriel Varga, Charlie Lehrhaupt, Jeff Keefer	Proposed cover letter for Interconnect Agreements	TG CLEC Manager attached Charlie's draft of the letter. Also mentioned it will take 1-2 weeks to get 800 number installed at TGTampa for CLEC referrals.					Letter 9-7.doc	
120	9/7/99	15:53		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	Raymond Hebert, TG Project Manager, TG Resource	CLEC Access Developers Reference Guide	TG CLEC Manager relayed Mike's question as to where on the SBC web site he might find this document for DataGate references.						
121	9/7/99	17:10		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	TG Project Manager, Pacific Account Manger, Ed Koltowininger, Charlie Lehrhaupt, Jeff Keefer, Gabriel Varga	Agenda for 9/8 meeting at Pacific	Also attached CLEC file request forms.					Meeting-0908.doc	
122	9/7/99	17:58		Raymond Hebert	E-mail to TG Resource	TG Resource	Raymond Hebert	TG CLEC Manager, TG Project Manager, Pacific Account Manger	DataGate document web site location						Pacific CLEC File Request Form.xlt PBCLECFileReqFormInstr.doc	

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123	9/7/99	20:15		Pacific Account Manger	E-mail to TG Resource	TG Resource	Pacific Account Manger	TG Project Manager, TG CLEC Manager	DataGate documentation	Pacific Account Manager indicated that the DataGate related XDR files are being updated.	Inform Mike when available.	Pacific Account Manger	36412	Complete 9/9/99		
124	9/8/99	8:41		TG Resource	E-mail to Raymond Hebert	TG Resource	Raymond Hebert	Pacific Account Manger, TG CLEC Manager, TG Project Manager	DataGate documentation	Mike reported problems accessing DataGate documentation on the clec.sbc.com web site with both Netscape and Internet Explorer.						
125	9/8/99	11:49		TG Resource	E-mail to TG Resource	TG Resource	Raymond Hebert	Pacific Account Manger, TG CLEC Manager, TG Project Manager	DataGate documentation	Raymond reported that he just spoke with Pacific Account Manager who is working with the IS Call Center to resolve.						
126	9/8/99	12:12		Pacific 1 Account Manger	Voicemail	TG Resource	Pacific Account Manger		CLEC Access Developers Reference Guide	Pacific Account Manager left phone number for Mike to call back						
127	9/8/99	12:23		1 TG Resource	Phone call	TG Resource	Pacific Account Manger		CLEC Access Developers Reference Guide	Mike called, gave Pacific Account Manager GEIS' ID for the website ("geisco"), Pacific Account Manager asked Mike to check again and call back.	Mike to check website					
128	9/8/99	12:30		3 TG Resource	Phone call	TG Resource	Pacific Account Manger		CLEC Access Developers Reference Guide	Mike called to confirm that the website area now showed documentation.						

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			150	Raymond Hebert	Meeting at Pacific	TG CLEC Manager	Pacific Account Manger	Raymond Hebert, Mark Chamberlin (PB), Charlie Lehrhaupt (via phone), TG Project Manager (via phone)	See agenda file.	Hand delivered first four Napa OSS User ID request forms for Debby Kidd, TG Resource, Greg Bluhm, and TG CLEC Manager. Agreed on Interconnect Agreement cover letter wording with Charlie Lehrhaupt on phone. Discussed billing record and EDI pre-ordering re	Pull updated copy Interconnect Procedures from 8/12 E-mail. Send remaining UID requests for other three CLEC's. Send revised cover letter and Interconnect Agreements to TG CLEC Manager. Get LSPOR access for TG Resource.	TG CLEC Manager (first two), Raymond Hebert (third), Pacific Account Manger (last one)	ASAP	First, second, and fourth complete. Item three complete 10/11.	Meeting-0908.doc	
129	9/8/99	*13:00		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	TG Project Manager, Cherie Willard, TG Resource	Training Issues	TG CLEC Manager forwarded Mark's updated and expanded spreadsheet.	Extract closed issues to separate file.	TG Resource	TBD	Complete 11/23/99.	PBISUE19990902.doc	
130	9/9/99	15:47		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		Corrected DataGate files	Pacific Account Manager attached updated references as per Mike Lyon's request.	Forward to TG Resource.	TG CLEC Manager	ASAP	Complete 9/9/99	LspW_i80r31.pdf	
131	9/9/99	18:30														XDRFiles_i80x.zip
132	9/9/99	20:07		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		Corrected DataGate files	TG CLEC Manager confirmed files forwarded to TG Resource, and mentioned it is OK for Pacific Account Manager to send directly to Mike as long as TG CLEC Manager is copied.						

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133	9/13/99	11:04		TG CLEC Manager	E-mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager		PB OSS User ID's	TG CLEC Manager asked what the OCN's and ACNA's will be for Blackhawk, Camino, and Discovery CLEC's.	Provide OCN's and ACNA's.	Pacific Account Manager and Raymond Hebert	ASAP	Complete	9/13/99	
134	9/13/99	13:11		Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		PB OSS User ID's	Pacific Account Manager suggested using Napa for current round of UID requests to avoid visibility of four new CLEC's.						
135	9/13/99	13:11		TG CLEC Manager	E-mail to Pacific Account Manager	TG CLEC Manager	Pacific Account Manager	Raymond Hebert, TG Project Manager, TG Resource, Cherie Willard, Pat Chreene, TG Resource, Greg Bluhm	CLEC Toll-free referral number	TG CLEC Manager reported the new toll-free number to receive CLEC referrals from Pacific will be (888)608-8688. This is expected to be active by the end of this week.	Verify number in service.	TG CLEC Manager	36423	Complete	09/17/99	
136	9/13/99	16:04		Pacific Account Manager	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manager		CLEC Toll-free referral number	Pacific Account Manager thanked TG CLEC Manager for the quick turn-around.						
137	9/13/99	17:09		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manager	OCN's and ACNA's for Blackhawk, Camino, and Discovery CLEC's	Raymond provided the information TG CLEC Manager requested in Ref #133 above.						
138	9/14/99	8:00		TG CLEC Manager	E-mail to Raymond Hebert	TG CLEC Manager	Raymond Hebert	Pacific Account Manager, TG Project Manager, TG Resource, Cherie Willard, Pat Chreene, TG Resource, Greg Bluhm	OCN's and ACNA's for Blackhawk, Camino, and Discovery CLEC's	TG CLEC Manager thanked Raymond for the information, and asked how long TG should wait before using them to minimize visibility. TG CLEC Manager speculated perhaps after initial connectivity tests with Napa are successful.	Provide recommendation to maximize 'blindness'.	Pacific Account Manager and Raymond Hebert	36418	Complete		

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139	9/14/99	14:26		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger	CLEC Letterheads	Raymond asked if we had CLEC letterheads for contract request letters.						
140	9/14/99	14:58		TG CLEC Manager	E-mail to Raymond Hebert	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Project Manager, Cherie Willard, TG Resource	CLEC Letterheads	TG CLEC Manager replied that TGdoes not have CLEC letterheads, and asked for suggestions, indicating TGdoes have some creative people, however.						
141	9/14/99	16:11		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	Raymond Hebert, TG Project Manager, Cherie Willard, TG Resource, TG Resource; Jim Culbreth, Charles Campos, Tom Sinatra	Updated Issues list	TG CLEC Manager forwarded Mark's latest update.					PBISSEUE19990914.doc	
142	9/14/99	20:38		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	TG Resource	9/14/99 E-mail transfer failure.							
143	9/15/99	10:28		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	TG Resource, TG Project Manager, Bob Bostian (GEIS)	DataGate documentation	TG CLEC Manager relayed Mike's question as to whether this document LSPWest 8.0.x Developer Reference Manual, revision 3.1 is available to CLEC's with change bars, or other change control or version information? Also again requested the DataGate Client/Se						
144	9/15/99	11:30		Pacific Account Manger	Voicemail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		DataGate documentation	Pacific Account Manager asked TG CLEC Manager to provide TG Resource mail address as the DataGate Client/Server document	Send TG Resource' address to Pacific Account Manager.	TG CLEC Manager	ASAP	Complete 9/15/99		

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145	9/15/99	11:58		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Resource, Cherie Willard	CLEC Letterheads	Raymond suggested discussing at our 10AM PDT (1PM EDT) weekly call today.						
146	9/15/99	12:01		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Project Manager, Cherie Willard, TG Resource, TG Resource, Pat Chreene, Greg Bluhm	UID Requests	Raymond suggested staggering our requests among the four CLEC's.						
147	9/15/99	12:40		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	TG Resource, TG Project Manager, Bob Bostian	DataGate documentation	TG CLEC Manager sent TG Resource' and Bob Bostian's mailing addresses to Pacific Account Manager.						
148	9/15/99	13:00		Pacific Account Manger	Weekly Status Call	TG CLEC Manager	Pacific Account Manger	Raymond Hebert, TG Project Manager, TG Resource, Charles Campos (CAP Gemini)	Toll free referral number, UID status, ICA status, Training applications and issues, Documentation	See meeting notes.	Forward example contract request letters to GEIS. Draft CLEC contract request letters. Submit training applications. Send Interconnect Agreements to TGfor signatures.	First and fourth items: Raymond Hebert. Second and third items: TG CLEC Manager.	First and third: 9/15/99. Second: 9/17/99. Fourth: next week.	First, second, and third: Complete. Fourth: complete 10/8/99.		Pacific1999.9.15.doc

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149	9/15/99	14:00		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger	DataGate documentation	Raymond successfully sent a zip file copy of this document.	Distribute to TG Resource and Bob Bostian.	TG CLEC Manager	ASAP	Complete	DGUser.zip	
150	9/15/99	14:28		Raymond Hebert	Fax to TG CLEC Manager	TG CLEC Manager	Raymond Hebert		Interconnect Agreement Contract Request Letters	Raymond faxed three example letters.						
151	9/15/99	15:05		TG CLEC Manager	E-mail to Raymond Hebert	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Project Manager	DataGate documentation	TG CLEC Manager Confirmed receipt of the DataGate Client/Server Users Guide in zip format.						
152	9/15/99	15:30		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger	Interconnect Agreement Contract Request Letters	Raymond confirmed faxing three example letters.						
153	9/15/99	15:34		Dam Mackey	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	Cherie Willard, Pat Chreene, TG Project Manager, TG Resource, Rod Fortney	Training Registration	TG CLEC Manager submitted Pat Chreene's registration for 9/27-10/1 classes in UNE, LNP, and LEX-UNE. Also signed her up for Facilities-based Directory Listings class 10/21-10/22. Asked group if they think we need EDI, PBSM, Billing, and/or ADSL training					Training EnrollPC.doc	
154	9/15/99	15:46		TG CLEC Manager	E-mail to Raymond Hebert	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Resource	Interconnect Agreement Contract Request Letters	TG CLEC Manager commented that he would try drafting, send to Charlie Lehrhaupt for review, ask Tina to handle letterhead.	Draft letters, send to Charlie Lehrhaupt for review, ask Tina to handle letterhead.	TG CLEC Manager	36420	Complete 9/17/99		
155	9/15/99	17:22		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger, TG Resource	Interconnect Agreement Contract Request Letters	Raymond recommended varying the wording, and staggering the request dates to maximize blindness.						
156	9/17/99	16:00		TG CLEC Manager	FedEx to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		User ID request forms	TG CLEC Manager forwarded hard copy request forms for six more Napa User ID's (Pat Chreene, Bob Bostian, Steven Collins, TG Resource, Brian Gillespie, and Al Holloway).	Set-up requested User ID accounts.	Pacific Account Manger		Complete 36433 9/27		

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157	9/17/99	17:19		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		CAP Gemini Training Enrollment	Recommendation from 9/15 weekly call was that CAP Gemini attend Pacific training as Napa consultants. Pacific Account Manager asked TG CLEC Manager to send Pacific training enrollment forms to CAP Gemini.	Verify with TGlegal that this is OK, and if so, forward enrollment forms as requested.	TG CLEC Manager	ASAP	Complete		
158	9/20/99	8:32		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		CAP Gemini Training Enrollment	TG CLEC Manager gave qualified OK, and requested clarification concerning CAP Gemini access of Pacific systems.						
159	9/20/99	15:27		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		CAP Gemini Pacific OSS Access	Pacific Account Manager suggested including in Wednesday call. She believes Cap Gemini has their own web ID/PW.						
160	9/20/99	16:08		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	TG Resource, TG Project Manager	Training Issues	TG CLEC Manager asked about TCIF version, and will invite TG Resource to join our Wednesday call in hopes of answers to critical training issues.	Confirm TCIF version.	Pacific Account Manger	36425	Complete	PBISSE19990914.doc	
161	9/20/99	19:20		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		CLEC Profiles	Pacific Account Manager asked if TGhas changes to include before the next profile is submitted. She also queried about SPID assignment.	Ask Test Administrator about SPID status. Review profiles and comment to Pacific.	TG CLEC Manager	36425 9/22	Complete	CLECPProfileBlackhawk0921.doc CLECPProfileCamin00921.doc CLECPProfileDiscovery0921.doc CLECPProfileNapa0921.doc	
162	9/21/99	20:37		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		User ID's	Pacific Account Manager requested Pat Chreene's E-mail address, which was omitted on the FedEx'ed application.	Send Pat's E-mail address to Pacific Account Manager.	TG CLEC Manager	ASAP	Complete		

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				TG Resource	E-mail to Pacific Account Manger	TG Resource	Pacific Account Manger	TG CLEC Manager, Pat Chreene, Cherie Willard, Greg Bluhm, TG Project Manager	Training Issues	Mark clarified questions about TCIF and EDI X.12 versions.						PBISSE19990914.doc
163	9/21/99	7:25														
164	9/21/99	7:57		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		User ID's	TG CLEC Manager provided Pat Chreene's E-mail address.						
165	9/21/99	8:26		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		CLEC profiles	TG CLEC Manager thanked Pacific Account Manager for the updates, and suggested two actions: Review Profiles and comment at tomorrow's meeting, and also raise SPID issue with Test Admin.	See comments to left.	TG CLEC Manager		36425 Complete		
166	9/21/99	13:22		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		EDI Version	Pacific Account Manager mentioned that Pacific will not go to EDI 9 until 1Q00.						
167	9/21/99	14:02		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	Pat Chreene, TG Project Manager, TG Resource, Greg Bluhm, Cherie Willard	EDI Version	Pacific Account Manager re-sent and copied key interested parties.						
168	9/22/99	8:27		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	Pat Chreene, TG Project Manager, TG Resource, Greg Bluhm, Cherie Willard, TG Resource, Bob Bostian	Communication logistics and LSOG and EDI Standards	TG CLEC Manager asked Pacific Account Manager and Raymond if it is OK for multiple TGpeople to query them. Also forwarded Pat Chreene's question on where to find EDI documentation on Pre-Order.	Confirm communication paths, and provide Pre-Order EDI documentation.	Pacific Account Manager		36425 Open		
169	9/22/99	8:51		TG CLEC Manager	E-mail to Raymond Hebert	TG CLEC Manager	Raymond Hebert		Communication logistics and LSOG and EDI Standards	TG CLEC Manager forwarded 8:27 9/22 message, and apologized for omitting Raymond from the copy list.						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TGContact</u>	<u>Pacific Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
170	9/22/99	9:00		IS Call Center	Fed Ex to TG CLEC Manager	TG CLEC Manager	IS Call Center	Greg Bluhm, TG Resource, Debby Kidd	SecurID's for PB OSS Access	TG CLEC Manager, Greg, Mark, and Debby each received their SecurID's for remote PB OSS system access. These each came in separate, individually addressed Fed Ex envelopes.						
171	9/22/99	10:24		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	Raymond Hebert, TG Project Manager, TG Resource, Bob Bostian	SecurID's for PB OSS Access	TG CLEC Manager informed Pacific Account Manager that we have received our first four SecurID's. Also asked in what form we may receive our User ID's and software.						
172	9/22/99	12:03		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		Training Issue Updates							PBISUE19990921.doc
173	9/22/99	12:50		IS Call Center	E-mail to TG CLEC Manager	TG CLEC Manager	[ISCALL@m omail.sbc.co m]		Software: Powerbuilder Part 1 of 2							pb6532-1.exe
174	9/22/99	13:00		Pacific Account Manger	Weekly status call	TG CLEC Manager	Pacific Account Manger	See Comments section	See notes	Charles Campos (CG), Pat Chreene (GE), Candy Clark (CG), Pacific Account Manger, TG Resource (GE), Steve Higginbotham (CG), TG CLEC Manager, Janet Powell (CG), Jerry Stroud (CG), Gil Taub (CG), TG Project Manager	1> Get accessible letters, UIDs, software, Interconnectio n Agreements Account to GEIS. 2> Manager Get SPID and CPCN to Raymond). GEIS. 3> 2> CAP Gemini. Send request for contract letters to Pacific. 3> TG(TG CLEC Manager) ASAP for all			1> Accessible Letters and UID's received by GEIS. Learned 10/7 that the CD received 9/1 had the DataGate software. Interconnectio n Agreements received 10/8. Cover Letter received 10/11. 2> Complete 1/4/2000. 3> Complete 9/30.		Pacific1999.9.22.doc

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TGContact	Pacific Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
174	9/22/99	13:06		IS Call Center	E-mail to TG CLEC Manager	TG CLEC Manager	[ISCALL@mail.sbc.com]		Software: Toolbar Part 4 of 4						Tb550-4.exe	
175	9/22/99	13:06		IS Call Center	E-mail to TG CLEC Manager	TG CLEC Manager	[ISCALL@mail.sbc.com]		Software: Powerbuilder Part 2 of 2						pb6532-2.exe	
176	9/22/99	13:17		IS Call Center	E-mail to TG CLEC Manager	TG CLEC Manager	[ISCALL@mail.sbc.com]		Software: Toolbar Part 3 of 4						Tb550-3.exe	
177	9/22/99	13:53		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		Accessible Letters	Pacific Account Manager sent most recent letter as TG CLEC Manager reported not yet receiving auto-copies.	Get TG CLEC Manager and Pat Chreene on the automated copy list.	Pacific Account Manger	ASAP	Complete	CLECCS_99-100.doc	
178	9/22/99	14:25		IS Call Center	E-mail to TG CLEC Manager	TG CLEC Manager	[ISCALL@mail.sbc.com]		Software: Toolbar Part 1 of 4						Tb550-1.exe	
179	9/22/99	15:08		IS Call Center	E-mail to TG CLEC Manager	TG CLEC Manager	[ISCALL@mail.sbc.com]		Software: Toolbar Part 2 of 4						Tb550-2.exe	
180	9/22/99	18:10		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		Training Issues	Pacific Account Manager conveyed that PB is moving Pre order from LSOG 3 to 4 on 10/17/99.						
181	9/23/99	15:23		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@txmail.sbc.com]		Accessible Letters	Enhancements to LEX for 10/23 release.					CLECCS_99-101.doc	
182	9/23/99	15:50		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		Accessible Letters	TG CLEC Manager informed Pacific Account Manager that we have received our first E-mailed Accessible Letter.						
183	9/24/99	8:47		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		Training Issues	TG CLEC Manager forwarded update to training issue log with two new items. Also let Pacific Account Manager know TGtoll free referral number is active and set-up with VMX.					PBISSUE19990924 .wbk	
184	9/24/99	12:34		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@txmail.sbc.com]		Accessible Letters	PICC Charge Billing Change					SWA_99-208.doc	

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TGContact</u>	<u>Pacific Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
185	9/24/99	14:32		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	Raymond Hebert, Greg Bluhm, Bob Bostian, Pat Chreene, TG Resource, Debby Kidd, TG Resource, TG Project Manager, Cherie Willard	Accessible Letters and system access questions	TG CLEC Manager asked 1> What the SWA_99-nnn.doc letters are for and where they are on the web. Also asked 2> Where TGUser ID's are, and 3> If there are installation instructions (other than from E-mail) for Toolbar and PowerBuilder upgrades received.	Answer questions in adjacent comments.	Pacific Account Manger	ASAP	1> and 2> Complete. 3> Answer was no.	swa_99-208.doc	
186	9/24/99	14:33		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	LATA 722 Office Rehome						SWA_99-210.doc
187	9/24/99	15:00		TG Project 15 Manager	Phone call to IS Call Center	TG Project Manager	Chris Gallagher	TG CLEC Manager, Jason and Ray (Datagate)	Datagate software	TG CLEC Manager and John asked for clarification regarding what software we need to install and where to find it. Jason and Ray indicated they were not aware of any.						
188	9/24/99	16:13		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	Notification of Change to the Access Advantage Plus Packages (Formerly Integrated Pathway Advantage) Usage Plan -n California						cleccs_99-311.doc
189	9/24/99	16:15		Pacific Account 5 Manger	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		OSS System Access	TG CLEC Manager told Pacific Account Manager we received SecurID's, but expected something more (dial-up access numbers, log in User ID's/Passwords, etc.	Follow-up and deliver requested information.	Pacific Account Manger	ASAP	Complete 9/27.		
190	9/24/99	16:17		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	Changes to Pacific Bell provisioning order Status Due to General Availability for Southwestern Bell						cleccs_99-102.doc
191	9/24/99	16:55		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		PB Sample 855 and 865	Pacific Account Manager gives sample of 855/865 transaction to start with. Jerry Jackson has an EDI workshop that he gives periodically that he can give a tutorial and answer questions about. When would be a good time and how many people would participa	Provide time/people that would participate in tutorial					EDI.855.865.exp.txt
192	9/24/99	17:52		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	CLEC Online Redesign and change in Web Functionality						clecc_99-313.doc

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193	9/24/99	18:57		Accessible Letter	E-mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	Enhancement to Repeat Dial service (Prompted Repeat Dial-PRD Updated Deployment Dates, Postponed					clecc_99-312.doc	
194	9/27/99	10:48		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		RE: CLEC Request, NAPjh0921	Thanks for supplying second batch of six Napa UID's. Lex is not listed as one of the accessible systems according to the message from IS Call Center, however, the spreadsheet indicates it is. Do we verify by tryng to hit LEX from the Toolbar? Where mig	Need answers for questions in adjacent commen ts					
195	9/27/99	11:17		Pacific 10 Account Manger	Phone TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		OSS System Access	TG CLEC Manager confirmed we received first set User ID's and passwords. Also asked about Datagate requirements, EDI agenda, and switch access accessible letters.						
				TG CLEC Manager	E-Mail to Pacific Account Manger, Raymond Hebert	TG CLEC Manager	Pacific Account Manger	Greg Bluhm, TG Resource, Debby Kidd, Pat Chreene, Adrian Liebel, TG Resource, Norma Intenmann, TG Project Manager, Cherie Willard	Examples of billing data	TG CLEC Manager asked for examples of CABS Billing data and explanation detailing specific BOS format layout employed as well as example of Billing Daily Usage Extracts and documentation explaining EMI format for Pacific.Examples of billing paper media fo	Provide examples of billing data					
196	9/27/99	12:50		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger		User ID's	TG CLEC Manager thanked Pacific Account Manager for forwarding our second set of User ID's. Asked if she normally expects IS Call center to do this. TG CLEC Manager asked if we had LEX access since it was not referenced in the IS Call Center message. T	Provide LEX and other system access phone numbers to GEIS.	Pacific Account Manger	ASAP		Received LEX dial-up number 9/27. Received E911 dial-up 9/24.	
187	9/27/99	13:49														
198	9/27/99	14:17		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		CLEC Request and NAPjh0921	Forwarded files to TG CLEC Manager. If there are any problems dialing in to the PRAF let her know.					PB E911 Login Instructions.doc NAPjh0921.xls	

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[illegible]

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Pacific Account Manger	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	Debby Kidd, Steven Collins, Greg Bluhm, Bob Bostian, Pat Chreene, TG Resource, Adrian Liebel, TG Resource, Norma Intenmann, TG Project Manager, Cherie Willard	RE: SO192: Toolbar Instal Issue	Pacific Account Manager answers TG CLEC Manager's email regarding Debby Kidd's email by saying that Debby is right, Toolbar does not run on Windows 98. According to the CLEC Website, IS Call Center, the hardware and software requirements for Toolbar sho	The IS Call Center is to be called so Debby can uninstall Toolbar.
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								Jerry Stroud, Stephen Higginbotham, Charles Campos, Candice Clark, Tom Sinatra, Greg Bluhm, Bob Bostian, Pat Chreene, TG Resource, Debby Kidd, Adrian Liebel, TG Resource, Norma Intenmann, TG Project Manager, Cherie Willard	Notes from 9/22/99 PAC Bell Meeting	TG CLEC Manager asks that file be forwarded to appropriate CAP Gemini and/or Gil Taub for whom we have a lack of e-mail addresses.	Provided notes from PAC Bell meeting on 9/22/99.			Pacific1999.9.22.doc	
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				Pacific Account Manger	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	Jerry Stroud, Stephen Higginbotham, Charles Campos, Candice Clark, Tom Sinatra, Greg Bluhm, Bob Bostian, Pat Chreene, TG Resource, Debby Kidd, Adrian Liebel, TG Resource, Norma Intenmann, TG Project Manager, Cherie Willard	Notes from 9/22/99 PAC Bell Meeting	Pacific Account Manager wants to make clarification from minutes to those doing the programming is Issue 15: PackBell accepts latest version number of a PON. TGconsidering implications. She states PAC Bell accepts each and every version sent.						
212	9/28/99	11:16		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	Pacific Bell Tandem Office Rehome Scheduled for LATA 722 in California					swa_99-211.doc	
213	9/28/99	11:24		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	Pacific Bell Tandem Office Rehome Scheduled for LATA 722 in California					swa_99-212.doc	
214	9/28/99	11:37		Angie Foster	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	Raymond Hebert	E911 Reference and Training Material	Angie provided two files based on the CLEC Account Profile from the PB Account Manager - Training & Reference Material and NPA/NNX Request Form and asked that TG CLEC Manager call to schedule testing for data quality of the data transfer procedure to th					e911trf.doc	
215	9/28/99	13:20													NPANXX REQUEST 5.0.xls	
216	9/28/99	14:01		Raymond Hebert	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	Pacific Account Manger	Out of Office	Raymond informed he would be out of the office in class from September 29, 199 - October1, 1999. Left address, phone number						

Ref #	Date	Time (EDT)	Length (min's)	Initiator	Type	TGContact	Pacific Contact	Other Parties	Subject	Comments	Actions:	Owner	Due Date	Status	Associated Documents	Related Notes
217	9/28/99	19:07		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	Pacific Bell Implementation of PICC Charge Billing Changes						swa_99-214.doc
218	9/29/99	9:17		TG CLEC Manager	E-Mail to Pacific Account Manger, Raymond Hebert	TG CLEC Manager	Pacific Account Manger	TG Project Manager, Charles Campos	FW: PBISSUES 19970929 and CPCN questions	TG Resource identified other field specific issue added to log. TG CLEC Manager asks if we may use same toll-free number and contact address for each of four CLECs.						PBISSUE1990929.doc
219	9/29/99	9:32		TG CLEC Manager	E-Mail to Pacific Account Manger, Raymond Hebert	TG CLEC Manager	Pacific Account Manger	TG Resource, TG Project Manager	FW: CLECCS99-102	TG CLEC Manager forwarded email from TG Resource stating we need new version and we should add POS to our list of things to get and test, it would be useful for tracking.						
220	9/29/99	10:43		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	Pacific Bell's 408/669 NPA Overlay Plan and 10 Digit Signaling within Lata 1						swa_99-216.doc
221	9/29/99	13:00			Weekly status call	TG CLEC Manager	Pacific Account Manger	See Comments section	See notes	Charles Campos (CG), Candy Clark (CG), Pacific Account Manger, Steve Higginbotham (CG), TG CLEC Manager, Janet Powell (CG), Jerry Stroud (CG), Gil Taub (CG), TG Project Manager, TG Resource (GE), Bob Bostian (GE), Debby Kidd (GE)						
222	9/29/99	13:14		Pacific Account Manger	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		RE: CLECCS99-102 - change to Pacific Bell Provisioning Order Status	Pacific Account Manager informs that our user ids are already checked for Provisioning Order Status - let her know if it isn't working (once we get Toolbar to work)						
223	9/29/99	14:37		Pacific Account Manger	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	Pacific Account Manger		IP Addresses	Pacific Account Manager asks whether this was the form given to John by Chris Gallagher. Is the information on this sheet regarding DataGate ports not sufficient?		Pacific Account Manager is still checking on the MVS question				IP Request for PB.xls
224	9/29/99	15:14		Raymond Hebert	E-mail to TG CLEC Manager	TG CLEC Manager	Raymond Hebert	Pacific Account Manger	Examples of billing data	Raymond provided Telcordia website for Billing Output Specifications (BOS) documentation.						www.bellcore.com
225	9/29/99	15:53		Pacific Account Manger	E-mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	TG Project Manager	Training Issues	Gave latest update for issues						PBISSUE1990929 a.doc
226	9/29/99	16:32		TG CLEC Manager	E-mail to Pacific Account Manger	TG CLEC Manager	Pacific Account Manger	Charles Campos, TG Project Manager	CLEC Contact Information	Gave real addresses of TGpeople		Gave addresses per telephone conf. 9/29/99				
227	9/29/99	17:06		Pacific Account Manger	E-mail to TG CLEC Manager, Charles Campos	TG CLEC Manager	Pacific Account Manger	TG Project Manager	RE: CLEC Contact Info	States that information looks good						

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228	9/29/99	17:07		Pacific Account Manager	E-mail to TG CLEC Manager and Charles Campos	TG CLEC Manager	Pacific Account Manger	TG Project Manager	CLEC Contact Information	Gave thanks and her real address/phone number						
				TG CLEC Manager	E-Mail to Raymond Hebert	TG CLEC Manager	Pacific Account Manger	Pacific Account Manager, Greg Bluhm, Bob Bostian, Pat Chreene, TG Resource, Debby Kidd, Dean Lavas, Adrian Liebel, TG Resource, Norma Intenmann,	Examples of billing data	TG Resource found BOS documentation needed to order on Telcordia website.						

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230	9/30/99	8:48		TG CLEC Manager	E-Mail to Pacific Account Manger, Raymond Hebert	TG CLEC Manager	Pacific Account Manger	Greg Bluhm, Bob Bostian, Pat Chreene, TG Resource, Debby Kidd, Dean Lavas, Adrian Liebel, TG Resource, Norma Intenmann, TG Project Manager, Cherie Willard	RE: CPUC 997 Requirements	TG CLEC Manager clarifies from previous message: we are doing EDI 850, 860, 855, 865, 997 documents and need Pacific documentation. TCIF standards can have slightly varying implementations.						
231	9/30/99	10:55		Accessible Letter	E-Mail to TG CLEC Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		PBSM Release Scheduled for Saturday October 16, 1999						cleccs_99-104.doc	
232	9/30/99	11:10		TG CLEC Manager	E-Mail to Pacific Account Manger, Raymond Hebert	TG CLEC Manager	Pacific Account Manger	TG Project Manager, Charles Lehrhaupt	RE: CLEC Contact Info	TG CLEC Manager forwarded letterhead interconnection letters needed for the CLEC request.	Gave four letterhead letters				BlackhawkLetterhead.doc CaninoLetterhead.doc DiscoveryLetterhead.doc NapaLetterhead.doc	

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233	9/30/99	11:32		TG CLEC Manager	E-Mail to Pacific Account Manger, Raymond Hebert	TG CLEC Manager	Pacific Account Manger	Greg Bluhm, Bob Bostian, Pat Chreene, TG Resource, Debby Kidd, Dean Lavas, Adrian Liebel, TG Resource, Norma Intenmann, TG Project Manager, Cherie Willard	RE: CPUC 997 Requirements	TG CLEC Manager states we are holding our EDI Consultant kickoff meetings this week. A direct comment from them to us: ..."need the following information to get started: PAC Bell EDI Specs for the 850, 860 & 997 documents. TG CLEC Manager states that						
234	9/30/99			Deborah Kidd		Deborah Kidd	IS Call Center		3rd password	IS Call Center gave a permanent password for Debby to use when using LEX phone number						www.atis.org
235	9/30/99	14:20		Pacific Account Manger	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger	Greg Bluhm, Bob Bostian, Pat Chreene, TG Resource, Debby Kidd, Dean Lavas, Adrian Liebel, TG Resource, Norma Intenmann, TG Project Manager, Cherie Willard	RE: CPUC 997 Requirements	Pacific Account Manager asks if the TCIF documentation at www.atis.org was reviewed and whether Accessible Letters that show mapping updates were reviewed. There are also two letters that share "Key Learnings". She states she will get back to TG CLEC M						

<u>Ref #</u>	<u>Date</u>	<u>Time (EDT)</u>	<u>Length (min's)</u>	<u>Initiator</u>	<u>Type</u>	<u>TGContact</u>	<u>Pacific Contact</u>	<u>Other Parties</u>	<u>Subject</u>	<u>Comments</u>	<u>Actions:</u>	<u>Owner</u>	<u>Due Date</u>	<u>Status</u>	<u>Associated Documents</u>	<u>Related Notes</u>
236	9/30/99	15:18		Pacific Account Manger	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		RE: CLEC Contact Info	Thank you . Very creative						
237	9/30/99	15:30		Accessible Letter	E-Mail to TG CLEC Manager, TG Project Manager	TG CLEC Manager	[ACCLTR@tx mail.sbc.com]		Accessible Letters	Notification of Change in Effective Date for Pacific Bell Area Wide Centrex - California					clecc_99-314.doc	
238	9/30/99	19:43		Pacific Account Manger	E-Mail to TG CLEC Manager	TG CLEC Manager	Pacific Account Manger		Data Exchange and Billing Questions	Pacific Account Manager provides Technical Requirements document for Data Exchange.. Please call so she may walk through any questions. Regarding CABS bill selectronically, we will need connection to both north and south billing cneters. Regarding bill					Data Exch. TECHREQ1.doc	